

ORIGINAL

ARIZONA CORPORATION COMMIS



UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone:

Priority: Respond Within Five Days

Opinion

No. 2008 - 71965

Date: 10/7/2008

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Paul E

Christian

Arizona Corporation Commission

Complaint By: **Account Name:**

Paul E Christian

Home: (000) 000-0000 KETED

Work: (000) 000-0000 - 3 2008

Street:

Fort Mohave

CBR:

City: State:

Zip: 86426

is:

DUGITHORY

Utility Company.

Arizona - American Water Company

Division:

Water

AZ

Contact Name:

Contact Phone:

Nature of Complaint:

10/07/08 Docketed under W-01303A-08-0227

Bullhead City Sewer Division

Per Mr. Christian he opposes the recent proposed rate increase for sewer by Arizona American Water. He feels something is wrong and not right. Please deny the rate increase. *End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:

10/07/08 I advised Mr. Christian that his comments regarding the Arizona American Water Company rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission to be made part of the record. The Commission will consider your comments before a decision is rendered in the Arizona American Water Co application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. CLOSED. *End of Comments*

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